

ADJUSTMENTS TO ORTHOTIC DEVICES:

There will be no charge for adjustments to orthotic devices or equipment we provide for 90 days after the delivery of the item. There may be a charge for time and labor for adjustments to orthotic devices or equipment we provide after 90 days from the date of delivery. Our labor charge is \$60 per hour.



WE WILL ACCEPT RETURNS IF:

- A custom, customized or modified device can only be returned if it does not comply with the physician's prescription.
NOTE: If such a device must be worn in a particular type of shoe, it is your responsibility to do so. A device fabricated for insertion in a depth shoe, for example, cannot be returned because you are wearing another type of shoe.
- An unused, off the shelf device, in the original packaging can be returned for credit within 48 hours of receiving the item. If the device is defective then we have a 6 months warranty per manufactures guidelines.
- Refunds will be made as follows: all refunds will be made by check and mailed within a month from the day of the return.